



A.O. SMITH WARRANTY SERVICE

We require that the water heater be installed to current code and be in compliance with the manufacture's installation guidelines. This includes, but not limited to, proper sized gas piping, valves, drip legs, exhaust piping and a thermal expansion tank (if required).

In order to schedule a "warranty service call" for your water heater we will collect a \$124.92 service charge by credit or debit card before the visit is scheduled.

If your water heater is in compliance AND warranty claim is approved, we will refund the charge.

However, if the water heater is NOT installed to code and/or is NOT in compliance, this charge will cover our travel and labor expenses. It is NOT refundable. The service technician will make you aware verbally and in writing, and quote (if possible) corrections to make the water heater compliant.

THERE ARE NO EXCEPTIONS TO OUR POLICY.

Model # _____ Serial # _____ Date of Installation: _____

Labor or Parts Authorization # _____ Date of Failure: _____

Name: _____ Address: _____

Telephone Number: _____ Email address: _____

Credit/Debit Account # _____

Exp. Date: _____ Code: _____ Billing Zip Code: _____

Signature: _____ Date: _____

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